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- **Recovery in under one hour:** a full environment restore, with replication across regions and drills.
- **$240K+ a year saved:** an observability migration that kept full coverage.
- **One view of a multi-region platform:** an OpenTelemetry collector pipeline.
- **About 70% fewer metrics:** 250 metrics cut to 74 before they reached the bill.

- **Observability:** OpenTelemetry pipelines, with PII and PHI masked before data reaches your tools.
- **Alerting and on-call:** alerts tied to what users feel, noise folded together, runbooks beside every page.
- **Disaster recovery:** plans tested on a schedule, replication across regions or clouds.
- **Cloud infrastructure:** AWS and Azure as code with Terraform, Kubernetes, migrations.

- **AI does the digging:** triage, correlation, noisy-alert cleanup, first drafts of runbooks and postmortems.
- **We make the call:** every change is reviewed and approved, inside your change process.
- **Your data stays yours:** we choose the AI tools and the most restrictive data policies available; investigation data is not used to train AI models; sensitive fields are masked.

- **Through your staffing partner,** on the paperwork you already have.
- **Direct contract,** 1099 or corp-to-corp, by the month or by the project.
- **Reliability assessment,** fixed scope, ending in a written plan you keep.
- **Remote,** from Durham, NC, with teams across the United States.

- **AWS Certified Solutions Architect,** Associate (903/1000).
- **7+ years** in SRE and DevOps, including HIPAA, SOC 2 and HITRUST environments.
- **B.S. Computer Science,** Brigham Young University.

- **Cloud:** AWS, Azure, Terraform, Kubernetes (EKS), Karpenter, ArgoCD.
- **Observability:** OpenTelemetry, New Relic, Datadog, Grafana, Prometheus.